

## Contact

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## Top Skills

*Architecture Design*  
*Cloud, System, Data*  
*Solution Design*  
*Project Management*  
*Support Management*

## Qualifications

### RMIT University

Associate Degree in Information  
Technology

### RMIT University

Certificate IV in IT Networking

### Kangan Institute

Certificate II in Creative Industries  
(Media)

## Certifications

Negative Vetting 1 -  
Australian Government  
Security Vetting Agency  
(2025)

Microsoft 365 Certified:  
Endpoint Administrator  
Associate (2024)

Microsoft 365 Certified:  
Fundamentals (2024)

Microsoft Certified: Fabric  
Analytics Engineer  
Associate (2024)

Microsoft Certified: Azure  
AI Fundamentals (2024)

Microsoft Certified: Azure  
Data Fundamentals (2022)

# Timothy V. Harris



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## Summary

Certified IT Solution Architect, with proficiencies in Cloud, System, Data, Identity, Security, and Management allowing for a multifaceted solution experience.

## Experience

### Medibank Private Limited

Active Directory & Azure Specialist (Contract)  
November 2023 – December 2024 (13 months)

Consulting and providing best practices on Medibank's Active Directory, and Azure systems to ensure optimal performance, security and end user experience.

Autonomously identifying gaps in infrastructure, proposing solutions through Change Management, and implementing and architecting solutions in BAU and project-based settings.

Providing technical insight into bleeding edge Microsoft, AWS, GCP, and other products and acting as a Subject Matter Expert

### Virtuelle Group

Senior Systems Engineer (Contract)  
April 2023 – November 2023 (8 months)

Responding to Level 3 and higher firewall, web, database, network, and other issues on behalf of MSP clients, alongside identifying, planning, and implementing major IT Projects independently and across teams, in both leadership and supporting roles

Reporting as a de facto Customer Relations Manager with multiple clients with close partnerships to key individuals

### LiveHire Ltd ASX: LVH

Information Technology Support Lead (Contract)  
July 2022 – April 2023 (10 months)

Establishing, maintaining, and procuring IT assets for use and overseeing the hardware fleet

Providing System & Cloud Administration services to the business through Azure, Windows Server, Automox, & AWS

Overseeing and managing Jira & Zendesk platforms and ensuring compliance against set KPIs

## Certifications (Cont.)

Microsoft Certified:  
Security, Compliance, &  
Identify Fundamentals  
(2022)

Aviatrix: Multicloud Network  
Associate (2024)

Google Cybersecurity  
Professional (2024)

Hubspot Academy: Service Hub  
Software (2024)

Fortinet Certified Associate  
Cybersecurity & NSE 1-2-3  
(2024)

AWS Cloud Quest: Cloud  
Practitioner (2023)

Oracle Data Management &  
Infrastructure Foundations  
Associate (2023)

Miro Essentials, Client  
Collaboration, & User  
Support (2023)

Freshdesk Product Expert -  
For Admins Certification  
(2023)

Associate Ambassador – IT  
Admin Webex (2023)

Cisco Networking Academy:  
Cybersecurity Essentials  
(2023)

Jira Fundamentals Badge  
(2023)

Jamf Certified Associate  
(2022)

Jumpcloud Core  
Certification (2022)

Standard First Aid, CPR  
and AED (2024)

### **Adore Beauty**

Level 3 IT Support Engineer & Database Administrator <sup>(Contract)</sup>  
June 2021 – July 2022 <sup>(13 months)</sup>

Operating Stock Management Software such as QDOS, Warehouse Management Systems such as HighJump, and E-Commerce platforms such as Comestri & BigCommerce

Maintaining & administering an in-house SQL server used for business necessities such as stock management, transaction history, and interaction with other software

### **Beyond the Box**

Level 3 IT Support Engineer <sup>(Contract)</sup>  
January 2021 – June 2021 <sup>(6 months)</sup>

Establishing, maintaining, and refitting IT infrastructure in systems in residential, corporate, and academic settings

Working with Department of Education Networks & Liaising with internal IT staff to reach solutions

Operating Mobile Device Management Software such as Jamf Pro to remotely supervise Apple Products

### **Allied Pickfords**

Information Technology Relocation Team Lead & Technician  
June 2020 – July 2022 <sup>(2 years)</sup>

Conducting thorough site assessments to evaluate existing IT infrastructure and identify relocation challenges, alongside quality assurance checks post-relocation, verifying the functionality of IT systems and addressing any issues promptly

Leading and executing end-to-end IT relocation projects for clients, ensuring seamless transitions with minimal downtime

Building Relocation Teams per projects based on availability and skillset to ensure optimal completion of deliverables for clients

### **Centsless Sports Wholesalers**

Information Technology System Administrator  
November 2017 – January 2021 <sup>(3 years)</sup>

Establishing, maintaining, and refitting IT apparatus in the business' IT infrastructure

Monitoring and recording statistical and performance related information for long-term stability and efficiency

Documenting and recording all troubleshooting efforts

Formulating and planning IT software & hardware additions, enhancements, and upgrades to the Network

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References provided upon request